

Bankers of the “future industries of India” partners with Sanovi



YES BANK, India’s new age private sector Bank is the outcome of the professional commitment of its founder, Rana Kapoor supported by his highly competent top management team, to establish a high quality, customer centric, service driven, private Indian Bank catering to the “Future Industries of India”. The bank has adopted international best practices,

the highest standards of service quality and operational excellence, with innovative state-of-the-art technology and offers comprehensive banking and financial solutions to all its valued customers. A key strength and differentiating feature of YES BANK is its knowledge driven approach, which goes beyond the traditional realm of banking and helps adoption of a diagnostic and prescriptive approach towards superior product structuring.

Critical IT applications deployed over a heterogeneous environment.

YES BANK has deployed state of art IT applications for their core banking, cash management and treasury businesses. After doing a detailed analysis of its recovery objectives, the bank setup it DR data center in Chennai. The business Impact Analysis helped identify critical IT applications and their recovery times as stipulated by the business.

Business mandates application recovery readiness.

Once the critical applications went live the bank’s IT team was looking to deploy a dependable Disaster Recovery solution to meet its business goals.

YES BANK was looking to address the following DR challenges:

- Deploy best practices DR solutions without making a huge human investment in DR expertise
- Get frequent reports on the health and readiness of the DR solution
- Meet Recovery Time objectives and maximize the number of applications that are tested in parallel
- Reduce human dependence and minimize operator intervention during the recovery process

This task was complex given that the bank’s application environment is heterogeneous. Regulatory requirements was putting the bank under time pressure to demonstrate critical application recovery capabilities.

The bank’s conducts DR drills every six months. Planning and executing the drill for its critical applications requires advance preparation, coordination and investment in human capital. With the window of down time shrinking, the drill has to be completed within available time window. The bank’s IT management understood early on that the challenges of application recovery would only compound over time, the bank was looking to invest in a solution that would scale as the bank’s IT applications grew. They needed a DR drill strategy that would need minimal human intervention and would not be dependent on the right expert to be present.

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Solution To address these challenges, the bank initiated a project with Sanovi to address their DR needs. Their choice of Sanovi was based on the software’s unique value proposition and Sanovi’s commitment to a partnership to deploy and support a solution that will scale with the bank’s growth.

Sanovi DRM™ software helped YES BANK deploy best practices DR solutions to meet the required Recovery point and Recovery Time Objectives for their critical applications. By choosing to deploy out-of-box DR solution signatures, YES BANK dramatically reduced DR solution design and deployment time from weeks to a few hours.

“I was pleasantly surprised to see that we deployed DR solutions for our applications with a few mouse clicks, my team did not spend any time designing, writing and testing DR scripts. Sanovi’s out-of-box solution signatures are a very powerful DR enabler, they meet business requirements while ensuring that the overall operational overheads are kept to a minimal.” said Pradeep Kalra, CTO YES BANK.

Pre-packaged DR solutions offer monitoring and reporting of DR service metrics; Recovery Point and Recovery Time. Recovery automation is enabled by canned recovery workflows that are production quality and implementation of industry best DR practices. This met the bank’s need to deploy standard solutions in a short time without having to invest human capital in building DR expertise.

Sanovi DRM’s Recovery Manager helped YES BANK to automate the time-consuming process of DR drills. Using out-of-box recovery workflow templates based on

best practices the team was able to automate failover for critical applications.

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Result YES BANK plans to increase the number of application under Sanovi DRM software to include essential applications. The bank also plans to increase the frequency of DR drills.

About Sanovi

Sanovi helps organizations across the globe proactively manage disaster recovery (DR) environments and ensure business managers that applications can be recovered in compliance with service level agreements. Sanovi DR Management™ Suite, is a comprehensive family of enterprise-class DR management software solutions for validating, monitoring, testing and automating recovery. For more information visit www.sanovi.com.